

Ngā Kōrero e pā ana ki te Tūranga

## Job Description

### Executive Assistant

Business Group	Te Mahau   Education Services
Location	Wellington
Salary band	A6

### Mahi i roto i te Ratonga Tūmatanui | Working in the Public Service

Ka mahitahi mātou o te ratonga tūmatanui kia hei painga mō ngā tāngata o Aotearoa i āiane, ā, hei ngā rā ki tua hoki. He kawenga tino whaitake tā mātou hei tautoko i te Karauna i runga i āna hononga ki a ngāi Māori i raro i te Tiriti o Waitangi. Ka tautoko mātou i te kāwanatanga manapori. Ka whakakotahingia mātou e te wairua whakarato ki ō mātou hapori, ā, e arahina ana mātou e ngā mātāpono me ngā tikanga matua o te ratonga tūmatanui i roto i ā mātou mahi.

In the public service we work collectively to make a meaningful difference for New Zealanders now and in the future. We have an important role in supporting the Crown in its relationships with Māori under the Treaty of Waitangi. We support democratic government. We are unified by a spirit of service to our communities and guided by the core principles and values of the public service in our work.

Mō ētahi atu kōrero hei whakamārama i tēnei kaupapa, haere ki | You can find out more about what this means at [Role and purpose - Te Kawa Mataaho Public Service Commission](#).

### To Mātou Aronga | What we do for Aotearoa New Zealand

At Te Tāhuhu o te Mātauranga | Ministry of Education, delivering our purpose makes a real difference to all ākonga of Aotearoa:

*He mea tārai e mātou te mātauranga kia rangatira ai, kia mana taurite ai ōna huanga  
We shape an education system that delivers excellent and equitable outcomes*

We fulfil our purpose by:

- delivering services and support nationally, regionally and locally to and through the education sector and in some cases directly to ākonga and whānau
- shaping the policies, settings and performance of the education system so that it is well placed to deliver equitable outcomes for ākonga and their whānau, from early learning through tertiary.

### Te Mahau | Education Services

#### Te Mahau | Education Services

The Education Services Group provides well-designed, integrated education services that support the impactful and effective operation of education settings to support student achievement and participation. The services help to remove barriers to participation and learning and provide regulatory advice, support and oversight to early learning providers, schools and kura.

The Group has three key priorities for Education Services:

- **Practice & Guidance:** Managing practice and guidance to improve national coordination and consistency, whilst enabling regional autonomy for education service delivery.

## Ngā Kōrero e pā ana ki te Tūranga

# Job Description

- **Integration & Delivery:** Providing education support directly to education settings via integrated regional and national services. This includes intervening when necessary to ensure a high standard of operation to support student outcomes and owning key stakeholder relationships to support schooling improvement and stronger outcomes for learners.
- **Monitoring & Improvement:** Monitoring and advising on improvements to the effectiveness, efficiency and equity of services for achievement and progression, and attendance and participation. This includes monitoring education provider performance against regulations and intervening as required.

## Tēnei Tūranga | About the role

The Executive Assistant will support the Group General Manager, Operational Standards and Support to ensure the Group is well positioned to deliver on its overarching strategic and operational objectives and ensuring collaboration across Te Mahau and Te Tāhuhu.

## Ngā Haepapa | Accountabilities

### As an Executive Assistant you will:

- Develop knowledge and understanding of the Group General Manager's work commitments and priorities to assist them in meeting their requirements. This includes analysing information received to identify emerging issues, associated risks and potential solutions and ensure they are brought to Deputy Secretary's attention.
- Manage private and confidential information, situations and issues in a manner that reflects the level and seniority of the environment.
- Maintain the confidence and trust of the Group General Manager.
- Pro-actively manage diaries, travel, meetings, and logistics effectively and efficiently to allow the Group General Manager to undertake the requirements of their role.
- Monitor correspondence and refer queries to the most appropriate manager or staff member and identify and draw attention to important and urgent tasks.
- Make appropriate decisions on behalf of the Group General Manager within relevant protocols and policies.
- Prepare papers and briefings for the Group General Manager allowing adequate time for reading, and draft reports on areas in which they need further advice and ensure storage and distribution of all confidential papers in accordance with Ministry policies, processes and systems.
- Draft speeches and speaking notes for the Group General Manager to ensure they are prepared for speaking opportunities internally and externally.
- Draft correspondence and develop presentations on behalf of the Group General Manager.
- Administer financial and purchasing processes on behalf of the Group General Manager and monitor expenditure against budget as required.

You will make decisions in accordance with the Ministry's policies and delegations framework.

## Wheako | Experience

To be successful in this role you will have the following experience:

- Proven experience providing executive support to a senior leader in a complex organisation.

## Ngā Kōrero e pā ana ki te Tūranga

# Job Description

- Experience booking travel, organising conferences/ events and related requirements
- Excellent time management and organisational skills
- Knowledge of and experience of the Machinery of Government and/or public sector

## Ngā Āheinga | Capabilities

To be successful in this role you will have the following capabilities and competencies:

- Proven ability to maintain utmost integrity in all interactions and treating all information you are party to in your role as confidential.
- A track record of excellent customer service focus and dedicated to meeting the expectations and requirements of internal and external customers.
- Proven ability to establish and maintain strong relationships across a diverse group of customers and gain their trust and respect.
- Demonstrate initiative and a high degree of professional independence, self-discipline and remaining calm under pressure.

## Tātai Pou | Our Cultural Competency

Tātai Pou is the Ministry's Māori Crown Relations capability framework. Tātai Pou is designed to support our people and organisation to give effect to the articles of te Tiriti o Waitangi in our work. The work-based capabilities have four focus areas and describe four levels of competency (high, confident, developing and essential) that enable us to deliver our partnership approach so that Māori enjoy and achieve educational success as Māori.

Pou Hono   Valuing Māori	Essential
Pou Mana   Knowledge of Māori content	Developing
Pou Kipa   Achieving equitable education outcomes for Māori	Developing
Pou Aroā   Critical consciousness of racial equity for Māori	Developing

## Leadership Success Profile - Te Kawa Mataaho | Public Service Commission

Leadership matters. Strong leadership at every level in the Public Service will transform the experiences of New Zealanders. The Leadership Success Profile establishes "what good looks like" for leadership at all levels. Information about how the Leadership Success Profile applies to this role is available on the Ministry's intranet.

## Ngā Whakaaetanga | Approvals

Date Reviewed and Approved	March 2026
Approved By	HR Advisory